

MARCIE KAHBODY

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PROFESSIONAL PROFILE

Results-driven, strategic executive manager with over 28 years of experience and proven success leading highly visible enterprise transformation initiatives and programs. Possesses strong core values-based leadership and interpersonal skills, and excellent written and verbal communication skills. Successful in modernizing and deploying new technology and leading highly technical teams.

CORE COMPETENCIES

- IT Operations
- Procurement and Contracting
- Budget Administration
- Strategic Planning
- Team Building
- Enterprise Collaboration and Consolidation
- Project Management and Oversight
- Policy Development
- Disaster Recovery
- Staff Leadership and Management
- Performance Optimization
- IT Governance

PROFESSIONAL EXPERIENCE

Chief Information Officer

1/2023– Present

California Department of Transportation (DOT)

Responsible for providing vision and leadership to Transportation Agency. This includes direct management of the technology functions of the Department of Transportation and overseeing the technology functions of CalSTA and its boards, offices, commissions, and departments (such as DMV, CHP, and High-Speed Rail). The position is also responsible for administering the Information Technology strategic planning process, developing, and implementing IT policies to meet the needs of the California Department of Transportation and Transportation Agency, and providing advice and guidance to the Directorate on the Department's and Agency's large IT initiatives.

Deputy Secretary – Agency Chief Information Officer

10/2015 – Present

California State Transportation Agency (CalSTA)

Leading collaboration across transportation entities to increase innovation and successful information technology (IT) project delivery. Responsible to develop policies and procedures to govern business processes, security protocols, operational programs, and IT resources. Key goals as AIO include:

Agency-wide Collaborative Delivery of Projects through an Enterprise Shared Services Strategy

- Promote agency-wide collaboration to leverage assets and improve utilization of resources.
- Build an enterprise portfolio that aligns key initiatives with the budget cycle and leverages technology assets across programs and systems.
- Influence project and program approach, as well as planning and design, toward shared services and delivery.

Agency-wide Information Security Standards

- Promote agency-wide collaboration in support of information security policy and procedures.
- Increase professional skills in terms of information security management and technology.
- Provide Cyber Security and privacy training to all Agency departments in a collaborative and effective way.

As a senior member of the Statewide IT executive committee, responsible for reviewing, approving, and ensuring that policies are implemented for all departments under the Agency. Experience includes:

- Oversee the establishment of departmental project management programs to ensure consistency with state directives and CalSTA requirements.
- Develop policies and procedures to evaluate and govern business processes, operational programs, and IT resources.
- Review complex IT projects for all CalSTA departments. Provide guidance to departments on the development and maintenance of a "best practices" framework to provide the basis for a structured methodology using standard and repeatable processes through the project life cycle.
- Responsible for review of the IT contracts, IT legislations, and regulations under the agency umbrella.
- Direct and oversee the ongoing maintenance and update of departmental Information Technology Capital Plans.
- Determine the technology needs for the Agency and plan accordingly for the future upgrade to new software and hardware.
- Ensure adherence to cyber security mandates by the state Information Security Office and assists departments to remedy cyber security deficiencies.
- Review all Independent Validation and Verification reports on reportable projects.
- As the sponsor or member of various advisory councils, I participate in statewide IT initiatives to set statewide policies.
- Meet with the vendor community, evaluates the offerings, and advises departments on viable solutions.
- Advise and mentor departmental Chief Information Officers (CIO) and IT managers on control agency interactions as well as Change Proposals (BCPs), contracts, and NCBs.
- Standardize cross-departmental information technology infrastructure, data, and procedures.
- Advise the Agency Secretary, Undersecretary, and other deputies on IT recommend solutions.
- Document current and future IT consolidation activities and security measures for CalSTA departments.

Leadership as AIO:

- Oversee and direct five department Chief Information Officers (CIOs) to successfully manage complex and highly visible projects. Ensure that resources and efforts are deployed efficiently, effectively, and in accordance with statewide mandates. Advocate and promote strategies that will maximize the use of technology to meet the overall needs of the state as an enterprise. Review all project proposals for accuracy, current technology, and risk mitigations. Review all procurements to ensure competitive bidding and best value for the state. Oversee cybersecurity planning and management for the departments.
- Oversee and direct Information Security Officers (ISOs) to promote agency-wide collaboration in support of information security policy and procedures. Increase professional skills in terms of information security management and technology. Provide effective Cyber Security and privacy training to all Agency departments through collaborative initiatives.
- Ensure the application of state-level IT policies and standards for new and existing technology investments at both the agency and the department level. Work with the Department of Finance and other control agencies to ensure collaborative enterprise-level technology planning, integration, and management.
- Work with direct report CIOs to provide cross-department training and cooperation in the areas of cybersecurity, project management, and infrastructure support.

Committees, Advisory Councils, and Advisory Boards:

- Information Technology Executive Committee (ITEC) | Prioritize investments, enable strategies, and encourage unbounded behavior
- Workforce Development Advisory Council (WDAC)
- California Digital Summit Advisory Board
- CIO Academy Advisory Board

SECTION CHIEF - DATA PROCESSING MANAGER III
California Department of Health Care Services (DHCS)
Medical Dental Division

11/2013 – 10/2015

Planned, organized, and directed all activities and operations of the Medical Dental Division. Developed and implemented policies influencing successful delivery of projects.

- Reviewed and approved policies and procedures addressing day to day operations, resource planning, long-range strategic planning, and operational recovery plans.
- Led complex technical, administrative and multi-million-dollar technologies to support DHCS's mission critical and essential business practices.
- Provided direction and supervision to 82 highly technical staff responsible for the analysis, design, acquisition, security, installation, configuration, implementation, and maintenance of Medical Dental program and services.
- Ensured the contractors (Delta and Maximus) meet the requirements of the contract and followed the standards, policies, and practices of the division. Recruited, developed, and retained highly technical professional staff that ensured sustainability of specialized technical expertise to support current and future DHCS IT needs.
- Modernized Medical Dental's legacy applications and automated internal business processes.
- Provided leadership in project planning and management as well as consultation to customers, project teams, and management; and participated and led strategic business and tactical planning, development and maintenance of policies, processes, standards, and procedures.
- Contributed to developing the Health Care Innovation Strategic Plan and its successful deployment.
- Developed and implemented IT and Information Security Strategic Plans.

UNIT CHIEF - DATA PROCESSING MANAGER II
California Technology Agency (CATA) – Office of Technology Services
Public Safety Communication Office (PSCO)

8/2009 – 11/2013

Supervise a team of professional staff. Responsible for all PSCO's Information Technology (IT) needs including:

- Managed PSCO's Help Desk and ensured that the Service Level Agreements were met.
- Deployed and maintained all PSCO's Desktop, Laptop, and peripherals.
- Planned, monitored, and managed all activities associated with the acquisition, design, implementation, and installation of all web and database services.
- Managed PSCO's database administration for all business-critical applications.
- Maintained, monitored, and modernized PSCO's legacy applications.
- Managed PSCO's Local Area Network, Wide Area Network Infrastructure, and MS Windows servers.
- Managed PSCO's technical data security. Set the access and authorization controls for everyday operations as well as emergency procedures for data.
- Managed PSCO's raised floor. Responsibilities include:
 - Maintenance and upgrade of 50 servers and tape backup\restore systems. Maintained constant awareness of system status. Direct the operation of PSCO's computing systems through policy and procedure. Managing installation, maintenance, and upgrade of servers and disposal procedures.

- Coordinate electrical services and maintenance for primary and back-up facilities supporting computer room activity, heating, air conditioning, and humidity control.
- Actively participated in the preparation of IT strategic plans using industry standard strategic planning methodologies in order to meet current and anticipated business needs, and ensuring the plans are in alignment with departmental IT and business strategic plans.
- Assisted in the development of the annual work unit budget and in monitoring and managing fiscal resources throughout the year.
- Established and implemented short and long-term organizational goals, objectives, policies, and operating procedures (derived from the strategic plan); monitored and evaluated operational effectiveness and implemented continuous process improvements.
- Established a performance matrix, defining the relationship to the strategic plan and communicating those measurements to staff, peers, and management.

UNIT CHIEF - DATA PROCESSING MANAGER II

8/2008 – 8/2009

California Technology Agency – eServices Office

Worked directly with the Deputy Secretary of State and Consumer Agency to coordinate the State's email consolidation efforts. Coordinated and organized CA Mail forums, managed speakers, and set future goals. Met with Department's CIO's to maximize collaboration and deployment of CA Mail consolidation.

UNIT CHIEF - DATA PROCESSING MANAGER II

2/1998 – 8/2008

Department of General Services – Information Technology Services Division (ITSD)

Responsible for growing team managing desktop and laptops services, support, and day to day helpdesk issues (for Office of Administrative Hearing, Telecommunications Division, Office of State Printing, and California Buildings Services Commission). Responsibilities included:

- Planned, directed, and coordinated staff activities, using appropriate supervisory measures and departmental standards and guidelines.
- Partnered and collaborated with other Client Service Unit managers to set direction for departmental standards in relation to client services.
- Communicated program IT strategies, goals, objectives and expectations to staff, peers and management.
- Negotiated and developed Service Level Agreements with internal clients for information technology services.
- Ensured proactive communication with clients and management to keep them abreast of project status using project meetings, e-mail, and status reports in accordance with the ITSD Communications Plans.
- Assisted in the development of the annual work unit budget and monitored and managed fiscal resources.

SYSTEM ENGINEER - SYSTEMS SOFTWARE SPECIALIST I

5/1991 – 2/1998

Department of General Services - Telecommunication Division, ISS

Administered Local Area Network and Wide Area Network, which involved building Fileservers, Cabling Ethernet, Installing software, file server backups and Maintenance. Responsible for cc: Mail Gateways, conducted Hardware and Software support, and designed and coded software packages using Clipper 5.0.

IT CONSULTANT

5/1990 – 5/1991

Cellular One

Administered Local Area Network and Wide Area Network, including building Fileservers, Cabling Ethernet, installing software, file server backups, and Maintenance. Managed, maintained, and resolved desktop/laptop issues. Helped with installation and maintenance of various software packages. On call 24/7.

EDUCATION

Bachelor of Science, Computer Science - December 1989
Concentration: Software Engineering and Database Design

CERTIFICATES AND AWARDS

- Leadership for the Government Executive Certificate, California State University, Sacramento
- IT Leadership Academy XX, California Department of Technology
- Microsoft Certified System Engineer (MCSE), 2000
- Golden Gov: State Executive of the Year 2018
- Superior Appreciation Award, Telecommunications Division, 2007
- Superior Accomplishment Award, Department of General Services, 2003

References available upon request.

